

Latronic Sunpower Pty Ltd (referred to hereafter as Latronics) provides you, the original purchaser of a Latronics product, the following limited warranties as set out in this Warranty Certificate.

The limited warranties and the relevant warranty periods applicable to each model of the Latronics products are those set out in Summary Table 1 of this Warranty Certificate. In all circumstances Latronics products are guaranteed from the date of purchase.

Summary Table 1

Product Group	Description	Product Codes	Period of Limited Warranty
TC	Turbine Controller	TC48 and TC96	2 Years
ACTS	Auto Transfer switch	ACTS2 and ACTS3	2 Years
BC	Battery Charger	DC1230 and DC2415	2 Years
LS Small	Pure Sine Inverter	LS Models from 500W to 1800W	2 Years
OE	Outdoor Enclosure	OE	2 Years
KWH	K-watt Hr Meter (Din rail mount)	KWH	2 Years
LS Large	Pure Sine Inverters	LS Models from 2000W to 7000W	3 Years
IRM	19" Industrial Rack Mount Inverters	All IRM Models from 500W to 5000W	3 Years
PV Edge	PV Edge Grid Connect Inverters	PVE1200 and PVE2500	5 Years

Part 1 - Warranty Descriptions

Latronics warrants to the original owner that our products are guaranteed against defects in material or workmanship, when in normal use and service.

These terms and conditions do not exclude your rights under statutory or implied warranty within your state or territory.

Registration Card must be returned within 3 months from the date of purchase to validate these warranty periods. Latronics recommends you keep your receipt as proof of purchase, should any difficulties arise concerning the return of your registration card.

For the avoidance of doubt, the Latronics product warranties provided herein do not cover damage, malfunctions or service failures caused by:

- Unauthorized opening of the products, repair, alteration or substitution of nonstandard parts;
- Incorrect design and/or installation of 'balance of system';
- Acts of god, accident or similar cause;
- Failure to follow Latronics installation, operation or maintenance instructions;
- Abuse, misuse or negligent acts;
- Power failure surges, lightning, fire, flood, pest damage, accidental breakage, actions of third parties and other events or accidents outside Latronics' reasonable control and not arising from normal operating conditions;
- Suitably qualified personnel not carrying out all AC and DC permanent wiring in accordance with relevant wiring rules.

Products supplied by Latronics, or Latronics agents are supplied under the express condition that no responsibility is implied or accepted by these parties for any damage to any appliance, equipment or property associated with the correct or otherwise operation of the Latronics product.

All conditions and warranties expressed or implied by statute, common law, equity, trade, custom, usage, or otherwise howsoever are hereby expressly excluded to the maximum extent permitted by law. Where so permitted the liability of Latronics for a breach of condition or warranty that cannot be excluded is limited (at Latronics option) to the replacement or repair of the goods or of acquiring equivalent goods or the cost of replacing or repairing the goods or of acquiring equivalent goods. Latronics shall not be liable in any way whatsoever for indirect or consequential loss or damage (whether based on tort or contract or otherwise).

Latronics does not undertake any commitment to guarantee continuity of supply in the case of obsolescence. In addition Latronics reserves the rights to change its standard product range or specification of any model subsequently without notice and no liability as a result of these occurrences will be accepted.

Part 2 - General Information

If during the period of your limited warranty you report a suspected defect in materials and workmanship of your Latronics product to your local supplier/installer or to Latronics and as a result of investigation by or on behalf of Latronics, such a defect is confirmed then Latronics will, at its sole option, repair or replace your Latronics product.

Replacement of any part or labour involved in repairs will not have the effect of extending the original period of the limited warranty of the goods. Any faulty part replaced under warranty becomes the property of the Company for purpose of examination and claim under proprietary warranty.

Under these product warranties, Latronics is not responsible for and you hereby agree to bear any costs associated with removal, transportation or reinstallation of your Latronics products or any peripheral components in the balance of system.

All Warranty repairs are completed ex-factory to ensure

- Fast service turn around time (2 working days)
- Specialised, factory trained technicians
- All required components are available
- Thorough testing to all specifications
- Dedicated test equipment fit for purpose
- Upgrades/updates to latest standards/specifications (where applicable)

Part 3 – Returning a Latronics product for service under warranty.

If service is required contact your local supplier/installer or place of purchase for advice.

Before returning a Latronics' product to Latronics please contact our Customer Care Centre on 1300 550 204. Product Model number and Serial number will need to be readily available to enable prompt processing.

When, after investigation, the Customer Care Centre determines the product is defective in material or workmanship and with in the warranty period, they will issue instructions on how to proceed with return and shipping.

When packaging a Latronics product for return appropriate measures should be taken to ensure the products are safely packed for transit.

If the product manual has a Warranty Return Form included, this form should be completed and must accompany products being returned.

Latronics will, at their discretion, determine the most appropriate means to return any Warranty repairs (or replacements) to you in a timely manner.

Products returned to Latronics without prior authorisation will be returned to the sender at their expense.